

Community Resources- Prairie Central and surrounding areas

This information was verified in April 2020; however, please note that things do change quickly and it may be necessary to call ahead or verify this information in case of changes.

Food Pantries

Name	Important Information/Details	Contact Information
<p>Prairie Central School District Food Distribution</p>	<p>Open to ALL children 18 and under within PC district boundaries (includes children with special needs ages 18-21) whether enrolled in school or not</p> <p>Pick up Monday, Wednesday and Friday from 11-12:30</p> <p>Included on Friday is a Plentiful Pack with additional food for the weekend</p> <p>Must sign up online ahead of time</p>	<p>https://www.prairiecentral.org/wp-content/files/District/COVID19/foodservice3-23-20.pdf</p>
<p>Chenoa - Trinity Lutheran Church Food Pantry</p>	<p>Open by appointment only. Priority is for residents of Chenoa.</p>	<p>Trinity Lutheran Church 224 Weir St. Chenoa, IL</p> <p>Mike Johnson (815) 419-5510 or Kathleen Bounds (309) 242-4839</p>
<p>Fairbury - Community Food Pantry</p>	<p>The Pantry is open the third Monday of every month from 5 pm to 7 pm. April hours are 4:30-7pm.</p> <p>In April- Not allowing people in the building, will be drive through process. Will get a bag of dry food, frozen food and a voucher for dave's for milk, eggs, and bread.</p> <p>Open to residents of Fairbury and Cropsey. For right now, waiving the requirement to show proof of residency.</p>	<p>510 E Oak St, Fairbury, IL 61739</p> <p>Kathy Cook at 815.692.3943 or 815-848-7205</p>

	No appointment needed.	
Forrest - Community Food Pantry	9am to 11am the second Saturday Currently doing curbside service Serves Forrest-Strawn-Wing fire district Bring proof of residence	Basement of Forrest Library 301 West James Street Shirley at 815-657-8385
Chatsworth - Methodist Church	First Thursday of each Month 3:30 to 5:30 pm Currently doing curbside service In the past, you have had to supply a copy of a utility bill and drivers license/ID. This is currently waived.	510 South Fourth Street, Chatsworth, IL 60921
Livingston County Community Pantry		420 N Plum St, Pontiac, IL 61764

Mental Health Services

Name	Important Information/Details	Contact Information
IHR	<p>Still open and doing phone sessions. Currently accepting new clients.</p> <p>Insurance- state insurance and private insurance.</p>	<p>310 E Torrance Ave, Pontiac, IL 61764</p> <p><u>(815) 844-6109</u></p>
Gibson Behavioral Health	<p>Still open and doing phone or Zoom sessions. Currently accepting new patients</p> <p>Insurance- state insurance and private insurance</p>	<p>Main office: Behavioral Wellness Center Doctors Park #4 Gibson City, IL 60936 (217) 784-4540</p> <p>Counselors also available in Forrest and Fairbury. Contact the main office for information.</p>
Kind Living Therapy LLC	<p>Accepting new patients. Able to do in person at patient request, phone or teletherapy.</p> <p>Currently has daytime hours available. If evening appointments are needed, can be placed on a waitlist by leaving a message.</p> <p>Currently not able to bill state insurance plans but bills private insurance.</p>	<p>210 West Water Street, Suite 1, Pontiac, IL 61764</p> <p>Amy Duffy - (815) 844-2644</p> <p>Website: Kindlivingtherapy.com</p>
Agape Counseling Ltd	<p>Currently open and accepting new clients, no in person sessions, doing all sessions on zoom or by phone.</p> <p>Insurance- accept all private insurance, no state insurance.</p>	<p>211 N Veterans Pkwy, Bloomington, IL 61704</p> <p>(309) 663-2229</p>
Chestnut Health Systems	<p>Currently open and accepting new clients. No in person appointments, doing all phone sessions.</p>	<p>1003 Martin Luther King Jr Dr, Bloomington, IL 61701</p>

	Insurance- accept both private and state insurance.	(309) 827-6026
McLean County Triage Center	<p>The McClean County Triage Center is an alternative to emergency departments and the justice system for individuals with a non-life threatening behavioral health crisis.</p> <p>Hours: M-F 7am-10pm Sat-Sun 4pm-8pm</p> <p>Currently no fee, but insurance information will be gathered if available.</p> <p>Do NOT need to reside in McLean county to utilize.</p>	200 W. Front St. 1st Floor SW Bloomington, IL 61701
Call4Calm- free-of-charge emotional support text line	<p>The Illinois Department of Human Services' Mental Health Division has launched a free-of-charge emotional support text line, Call4Calm, for Illinois residents experiencing stress and mental health issues related to COVID-19. This is for individuals who would like to speak with a mental health professional.</p> <p>Call4Calm is free to use, and individuals will remain anonymous. Once a resident sends a text to the hotline, within 24 hours they will receive a call from a counselor employed by a local community mental health center to provide support.</p>	<p>To talk to someone- Text "TALK" to 5-5-2-0-2-0, or for Spanish, "HABLAR" to the same number: 5-5-2-0-2-0.</p> <p>To receive information about resources- Text 5-5-2-0-2-0, with key words such as "unemployment" or "food" or "shelter" and will receive information on how to navigate and access supports and services.</p>
Safe Journeys	<p>Safe Journeys is considered an essential service and will continue to support victims of domestic and sexual violence during the health crisis. Our hotline (1-800-892-3375 or 1-815-673-1555) is available 24/7 for individuals that need agency services, someone to talk to, and for referrals. Shelter services and phone counseling are other options we can offer clients at this time. We can also assist with emergency orders of protection.</p>	24/7 Hotline- 1-800-892-3375 or 1-815-673-1555
National Suicide Prevention Hotline	<p>National resource that provides emotional support and assistance for people who are thinking about suicide or concerned that someone they care about may be thinking about suicide. Available 24 hour a day.</p>	Call: 1-800-273-8255 or https://suicidepreventionlifeline.org

Crisis Text Line	National resource that provides emotional support and assistance via text for people who are struggling with their mental health or any other kind of crisis. Available 24/7	Text HOME to 741741
Trevor LGBTQ+ Lifeline	National organization that provides emotional support, resources and information related to gender identity and sexual orientation for young people. Available 24/7	Call 1-866-488-7386, text START to 678678, or chat online at https://www.thetrevorproject.org/get-help-now/ https://www.thetrevorproject.org/

Statewide Services

*Obtained from PATH

Agency Name	Category of Service	Operation Status	Description
Illinois Department of Public Health	Communicable disease control *COVID-19	Open New COVID-19 Service!	Anyone who is symptomatic or has specific questions concerning the Coronavirus (named COVID-19) should call the IDPH hotline @ 800-889-3931 or see the website for information.
Internal Revenue Service (IRS)	Coronavirus stimulus package	Open New info for COVID-19!	<p>Tax Deadline Changed The deadlines to FILE and PAY federal income taxes are extended to July 15, 2020.</p> <p>The distribution of economic impact payments will begin in the next three weeks and will be distributed automatically, with no action required for most people.</p> <p>Social Security beneficiaries who are not typically required to file tax returns will not need to file to receive a payment. Instead, payments will be automatically deposited into their bank accounts.</p> <p>However, some people who typically do not file returns will need to submit a simple tax return to receive the economic impact payment. When more specific details become available (visit webpage)</p> <p>https://www.irs.gov/coronavirus</p>
Illinois Department of Employment Security	Unemployment Insurance	Open - online application only or by phone if no internet access	Those out of work solely because of COVID-19 can apply for unemployment by calling 800-244-5631 or https://www2.illinois.gov/ides

<p>IL Department of Human Services - DHS - TANF (Temporary [Cash] Assistance to Needy Families).</p>	<p>TANF</p>	<p>Open - online and by phone.</p>	<p>COVID19:</p> <p>Although many of the DHS offices are mostly closed and are not seeing customers face to face, people can still apply for SNAP, medical, and TANF benefits online and by phone:</p> <p>go to www.ABE.illinois.gov</p> <p>or call the Help is Here Hotline at 833-2-FIND-HELP (833-234-6343).</p> <p>There are NO public benefits that require face to face appointments in the office.</p>
<p>SOCIAL SECURITY</p>	<p>Social security Benefits SSI</p>	<p>Open</p>	<p>Social Security and Supplemental Security Income (SSI) benefit payments will continue to be paid on time during the COVID-19 pandemic.</p> <p>Please visit the agency's COVID-19 web page at www.socialsecurity.gov/coronavirus/ for important information and updates.</p>
<p>IL Department of Human Services - DHS - SNAP / Food Stamps / LINK Card</p>	<p>Food Stamps/SNAP</p>	<p>Open by phone and online</p>	<p>4/6/2020- Illinois SNAP recipients will begin receiving maximum benefit amounts this week. The maximum SNAP benefit amounts will be implemented for April and May.</p> <p>Although many of the DHS offices are mostly closed and are not seeing customers face to face, people can still apply for SNAP, medical, and TANF benefits online and by phone: go to www.ABE.illinois.gov or call the Help is Here Hotline at 833-2-FIND-HELP (833-234-6343).</p> <p>There are NO public benefits that require face to face appointments in the office.</p>

Comcast internet Essentials (applies to areas that comcast services)	Computer distribution program	Open New COVID-19 Service!	Customers who qualify for Internet Essentials will receive two free months of Internet service effective March 16, 2020.
LIHEAP	Utility	Open New info for COVID-19!	All LIHEAP programs are extended until June 30th 2020 or until funding is exhausted. Contact your local agency that administers LIHEAP
Ameren	Utility	Open New COVID-19 Service!	Ameren is not doing any utility shut offs at this time due to COVID-19 to help relieve stress and financial struggle. Ameren customers have until May 1st to pay their utility bills. No late fees will be applied to any bill until after May 1st.
Nicor Gas	Utility	Open New COVID-19 Service!	No service disconnections until May 1. Will waive late payment charges until May 1.
Alcoholic Anonymous	Support groups * alcohol use disorder	Open Online alternative	http://aa-intergroup.org/directory.php Online meetings are held.
Illinois Department of Human Services	Text based counseling services * COVID-19	Open New COVID-19 Service! Text - "TALK" to 5-5-2-0-2-0, or for Spanish, "HABLAR" to 5-5-2-0-2-0.	The Illinois Department of Human Services' Mental Health Division has launched a free-of-charge emotional support text line, Call4Calm, for Illinois residents experiencing stress and mental health issues related to COVID-19. Individuals who would like to speak with a mental health professional can text "TALK" to 5-5-2-0-2-0 , or for Spanish, "HABLAR" to the same number: 5-5-2-0-2-0 . Call4Calm is free to use, and individuals will remain anonymous. Once a resident sends a text to the hotline, within 24 hours they will

			<p>receive a call from a counselor employed by a local community mental health center to provide support.</p> <p>Individuals can also text 5-5-2-0-2-0, with key words such as "unemployment" or "food" or "shelter" and will receive information on how navigate and access supports and services.</p>
OSF Pandemic Health Workers Program (PHW)	For people who have been diagnosed with COVID19 or have similar symptoms	<p>Must receive an initial screening for COVID-19 using digital assistant, Clare (see above) or by calling the COVID-19 Nurse Hotline, (833) OSF-KNOW (833-673-5669) and be at least 18-years old.</p> <p>Based on that screening, you will be invited to enroll in the PHW program.</p> <p>Within 24 hours, a PHW will call you, enroll you in the program, get a better understanding of your technology needs and make an appointment to drop off your health kit.</p>	<p>Pandemic Health Workers (PHW) digitally connect with patients at home during the pandemic crisis.</p> <p>Once diagnosed with COVID-19 or having similar symptoms, a PHWs will deliver a health kit to your home that will help monitor your illness.</p> <p>This includes:</p> <ol style="list-style-type: none"> 1. A tablet, pre-loaded with communication applications and equipped with a data package (if needed). 2. Client Guide book. 3. Health education materials. 4. Thermometer and hand sanitizer. <p>PHWs will digitally visit with the patient up to two times a day over a 14-day period via phone, video or chat function. They will also do a follow-up to ensure no further assistance is needed.</p>
Illinois Department of Commerce & Economic Opportunity	For small business owners Small Business Financing * COVID-19	Open New info for COVID-19	<u>Illinois Small Business Emergency Loan Fund:</u> Illinois Department of Commerce & Economic Opportunity and the Illinois Department of Financial and Professional Regulation (IDFPR)

			<p>are establishing the Illinois Small Business Emergency Loan Fund to offer small businesses low interest loans of up to \$50,000.</p> <p>Businesses located outside of the City of Chicago with fewer than 50 workers and less than \$3 million in revenue in 2019 will be eligible to apply. Successful applicants will owe nothing for six months and will then begin making fixed payments at a below market interest rate for the remainder of a five-year loan term.</p> <p>Learn more about eligibility and how to apply online.</p> <p style="text-align: center;"><u>Downstate Small Business Stabilization Program:</u></p> <p>To support small businesses in downstate and rural counties across Illinois, DCEO is repurposing \$20 million in CDBG funds to stand up the Downstate Small Business Stabilization Program. This Fund will offer small businesses of up to 50 employees the opportunity to partner with their local governments to obtain grants of up to \$25,000 in working capital. These grants will be offered on a rolling basis.</p> <p>Communities can learn more about the Notice of Funding Opportunity (NOFO) and eligibility requirements</p> <p>https://www2.illinois.gov/dceo/SmallBizAssistance/Pages/EmergencySBAInitiatives.aspx</p>
<p>COVID-19: Emergency Child Care for Communities & Providers</p>	<p>Child Care Centers*COVID-19</p>	<p>Child Care options for essential workers New COVID-19 Service!</p>	<p>COVID-19: Emergency Child Care for Communities & Providers web page for information to understand options for offering and accessing child care for essential workers within your community. Learn how child care</p>

			<p>programs can apply to become an Emergency Child Care Center, how child care homes can operate as license-exempt homes serving six or fewer children, and how communities can ensure that parents are connected to the resources they need.</p> <p>May also call: (888) 228-1146.</p>
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